



Using the Glider

A new way to travel in Belfast

A guide for disabled people





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What is the Glider?



The Glider is a new way to travel in Belfast.

It is a new kind of bus.

There are 2 routes for the Glider:

G1. This bus goes from East Belfast to West Belfast. It goes through the city centre.

It goes from Dundonald Park and Ride to McKinsty Road.

There is a bus every 7 or 8 minutes for most of the day.

G2. This bus goes from the city centre to Titanic Quarter.

There is a bus every 10 or 15 minutes for most of the day.

There is a map to show the Glider stops on this website. It is at the bottom of the page:

<http://www.translink.co.uk/Services/glider/>



Are Gliders easy for disabled people?



Yes. Gliders have low floors and ramps so it is easy to get on and off them.



Disabled people and older people helped design the Glider bus.

They also gave Glider staff and drivers training about disabled people.

Smartpasses and tickets

If you have a Smartpass

A Smartpass is a card for older people and disabled people.

It means people can travel on buses and trains for free or for less money.





You can travel for free on the Glider if you have a Smartpass.



You can travel for free even if you have a half-fare Smartpass.

That means you usually pay half the cost.



You must tap your Smartpass on a machine before getting onto the Glider.

There is a machine at each end of the Glider stop.

Tap your Smartpass where it says **Tap Here**.

There will be a green tick on the screen and a beeping noise if your SmartPass is OK to use.



Then you can get on the Glider.



If you don't have a Smartpass

You must buy a ticket to use the Glider.

You buy the ticket from a machine.

There are machines at all Glider stops.



To buy a ticket you can use:

- Cash
- A credit or debit card
- A Translink journey card.

Glider bus stops



Glider stops have seats and spaces for wheelchairs and scooters.



There is a screen to show when the next Glider or Metro is coming.



Or you can find out by using some apps on your smartphone called Translink or Belfast Bustracker.



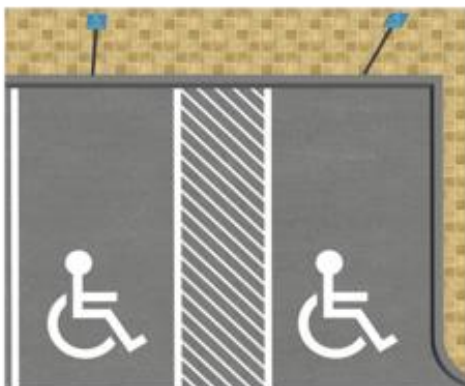
There are bigger Glider stops at:

- Dundonald Park and Ride in East Belfast
- Colin Connect in West Belfast



These stops have:

- Places to sit inside
- Staff to help
- Toilets for disabled people



Dundonald Park and Ride has parking spaces for disabled people who have a Blue Badge.

Getting on the Glider



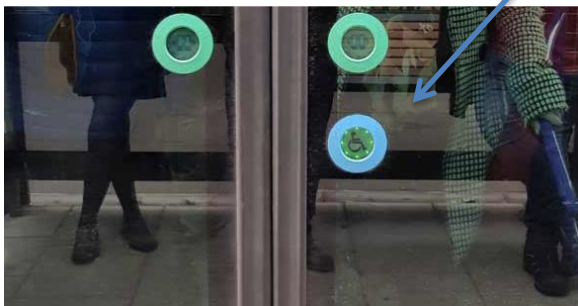
There are 3 doors to get onto the Glider.

There is a small step to get onto the Glider.



But the front door has a ramp.

The driver should open the ramp for people with wheelchairs and scooters.



You can press the blue button on the front door if you need the ramp.

Move back from the door while the ramp opens.

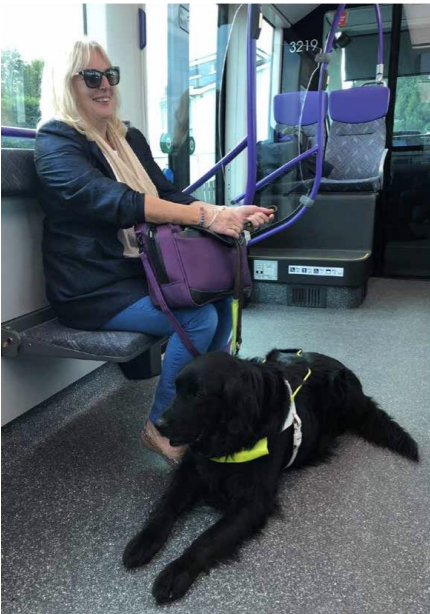


You can use a scooter on the Glider.

But you must have a sticker from Translink to say it is OK to use.

Phone Translink on 028 90 66 66 30 if you need a sticker.

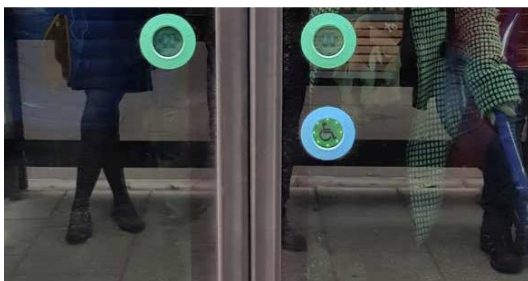
On the Glider



There is space at the front of the Glider for disabled people and wheelchairs.

Use the front two doors if you want to use this space.

Use the front door for a wheelchair.



You can push the button to open the doors if they don't open.



Information about the next stop

There is information you can see and hear to tell you what the next stop is.



Free wifi

You can use the internet for free on Glider buses. You need to log onto the free wifi.

Getting off the Glider



There are bells you can press to stop the Glider at the next stop.

Push the green button on the door to open the door and get out.



The driver can open the door for you if you find it hard.

Press the blue button in the wheelchair space if you need the ramp to get off.

Help and information

Help to use the Glider



There may be staff at the Glider stops or on the Glider.

You can ask them for help.

Or there are other people who will travel on the Glider.

They are called CRPOs.

They can also help.



People who drive the Glider may help if they can.

But they usually have to stay where they are.



To find out more about the Glider

Phone Translink on:
028 90 66 66 30



Or email: feedback@translink.co.uk

To find out if you can get a SmartPass



Ask staff at your local Translink station for a form to fill in.



Or look on this website:

<https://www.nidirect.gov.uk/articles/ree-and-concessionary-bus-and-rail-travel>