

# Imtac Factsheet 5

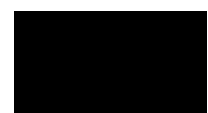
## **Belfast Bus Services**

### What you need to know

- The name for bus services in Belfast is Metro.
- All buses have ramps and low floors without steps
- All buses have one designated space for wheelchair users and other priority seats for disabled people
- All buses have audio and visual next stop announcements on-board
- Drivers usually cannot help you on and off the bus
- Drivers will lower the bus or put out the ramp if you ask
- Drivers should ask other passengers to move if you need a priority seat
- Guide and assistance dogs can be taken on buses

### Things to think about

- Think about when you want to travel – there may be times when the bus is very busy
- Think if you might need help to get on and off the bus
- If you do need to use the ramp ask the driver to lower it
- Check that other aspects of your journey are accessible



## Useful Information

- The 12 main bus routes are :-

Antrim Road	Shore Road	Upper N'ards Road
Hollywood Road	Castlereagh Road	Cregagh Road
Ormeau Road	Malone Road	Lisburn Road
Falls Road	Shankill Road	Oldpark Road

- For more information contact the Translink Contact Centre

Telephone : 028 9066 6630

You can also use a the Text Relay service to contact  
Translink via textphone – 18001 028 9066 6630

or go online at [www.translink.co.uk](http://www.translink.co.uk)

- Translink will provide information on other formats such as Braille or large print if you ask
- You may also want to visit the NI Direct website for advice on using buses – [www.nidirect.gov.uk](http://www.nidirect.gov.uk)

You may be interested in these other factsheets :-

- Transport and Your Rights
- If Things Go Wrong
- Planning Your Journey
- Travelling by Train
- DATS
- Help with Fares
- Advice for Wheelchair Users