

Imtac Factsheet 6

Bus Services Outside Belfast

What you need to know

- Ulsterbus provide most bus services outside Belfast
- Some buses outside Belfast have steps at the entrance
- Only some buses are low-floor
- Most buses have a ramp/lift and space for a wheelchair user
- Drivers usually cannot help you get on and off the bus but must operate the ramp or lift if you need it
- Bus stations are generally accessible but it is best to check
- Access to the bus at bus stops can be difficult in rural areas
- Guide and assistance dogs can be taken on buses
- If you need an accessible bus Translink require 24 hours before you travel

Things to think about

- Check what type of bus runs on the route(s) you want to use
- Think about how you will get to the bus
- Think about when you want to travel – there maybe times when the bus is very busy
- Think if you might need help to get on and off the bus
- Check that other aspects of your journey are accessible
- Contact Translink in advance if you need an accessible bus



Useful Information

- For more information contact the Translink Call Centre

Telephone : 028 9066 6630

You can also use a the Text Relay service to contact Translink via textphone – 18001 028 9066 6630

or go online at www.translink.co.uk

- Translink will provide information on other formats such as Braille or large print if you ask
- You may also want to visit the NI Direct website at www.nidirect.gov.uk

You may be interested in these other factsheets :-

- Transport and Your Rights
- Planning Your Journey
- If Things Go Wrong
- Rural Transport and Dial-a-Lift
- Help with Fares
- Advice for Wheelchair Users

