

# Imtac Factsheet 1

## Transport And Your Rights

### What you need to know

- Under the Disability Discrimination Act (DDA) disabled people have rights when using transport.
- New buses, coaches and trains meet accessibility standards.
- Eventually all buses, coaches, and trains meet these standards
- Under the law transport providers should not treat someone less favourably because of their disability
- Transport providers must also make reasonable adjustments to make it easier for disabled people to use their services
- Transport providers must allow guide and assistance dogs on their vehicles
- All transport buildings should be accessible to disabled people
- Other services such as information and booking services should be accessible to disabled people
- Under European regulation disabled people have rights when travelling by air and sea.

### Things to think about

- If you use a large wheelchair, power chair or scooter you may find it difficult or impossible to use the new vehicles

## Useful Information

- For more information on the DDA contact :

Equality Commission Northern Ireland  
Equality House  
7 - 9 Shaftesbury Square  
Belfast  
BT2 7DP

Telephone : 028 90 500600  
Faxphone : 028 90 248687  
Textphone : 028 90 500589  
Email : [information@equalityni.org](mailto:information@equalityni.org)  
Website : [www.equalityni.org](http://www.equalityni.org)

- For more information on rights when travelling by air or sea contact:

The Consumer Council  
Seatem House  
28-32 Alfred Street  
Belfast BT2 8EN

Telephone/Textphone : 028 9025 1600  
Fax : 028 9025 1663  
Email : [info@consumercouncil.org.uk](mailto:info@consumercouncil.org.uk)  
Website : [www.consumercouncil.org.uk](http://www.consumercouncil.org.uk)

You may be interested in these other factsheets

- Planning Your Journey
- If things Go Wrong
- Advice for Wheelchair users