

Imtac Factsheet 8

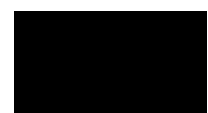
Travelling By Train

What you need to know

- Most trains are new and are accessible to disabled people
- New trains have space for 2 wheelchair users, other priority seats and an accessible toilet
- Trains have onboard audio and visual announcements
- New trains have good levels of colour contrast inside and out
- Translink can provide assistance to help you on and off the train
- Some railway stations and halts are not fully accessible
- Guide and assistance dogs can be taken on trains
- If you use a mobility scooter you must contact Translink before you use the train

Things to think about

- Check what type of train you will be travelling on
- If you need help to get on and off the train it is best to let Translink know before you travel
- Check if all the stations and halts you will be using are accessible
- Check that other aspects of your journey are accessible



Useful Information

For more information on travelling by train you should

- Contact your local station
- Contact the Translink call centre
Telephone : 028 9066 6630
You can also use a the Text Relay service to contact
Translink via textphone – 18001 028 9066 6630

or go online at www.translink.co.uk

- Translink will provide information on other formats such as Braille or large print if you ask
- You may also want to visit the NI Direct website at www.nidirect.gov.uk

You might want to look at these other factsheets :-

- Transport and Your Rights
- Planning Your Journey
- If Things Go Wrong
- Help with Fares
- Advice for Wheelchair Users

